

## Terms and Conditions for Warranty Service of INTER-ASIA Technology Sdn Bhd

1. **Inter-Asia Technology Sdn Bhd (Inter-Asia)** provide warranty to the Product for any defects in material or workmanship for a period of one **(1) year** from the original purchase date of the Product according Local Supplier Warranty's terms and conditions. Any defective or additional parts of the Product which are replaced / removed by Inter-Asia in the course of repairing, if any, shall be the property of Inter-Asia. Even if Inter-Asia repairs /replaces the Product, its original one (1) year warranty term will not be extended.
2. Repair service **after** the Warranty period will include the cost of labour & material, and all replacement parts required for the proper functioning of the Product.
3. Return of Product can only be done within 7 days of purchase. Only Product purchased from Authorised Dealer and any of Inter-Asia Official Online Store. In order to complete a full returned, Product must be in original and good conditions with its packaging, manual guide and all accessories. Product received in any less than satisfactory conditions will not be treated under Return.
4. The original purchase invoice must be issued in Malaysia and presented for verification when any repair service is required.
5. THIS WARRANTY SHALL NOT APPLY AND NO REPAIR SERVICE SHALL BE PROVIDED IF THE PRODUCT:
  - (a) IS USED WITH PRODUCTS NOT SOLD OR LICENSED BY AUTHORISED DEALER OR OFFICIAL ONLINE STORE OF EDIFIER MALAYSIA (INCLUDING, BUT NOT LIMITED TO, NON-LICENSED ENHANCEMENT DEVICES, ADAPTORS, POWER SUPPLY SOURCES AND COMPUTER PROGRAM ) OR OTHERWISE NOT COMPATIBLE WITH THE PRODUCT;
  - (b) IS USED FOR COMMERCIAL PURPOSES (INCLUDING RENTAL) OR IS MODIFIED, TAMPERED WITH OR OTHERWISE, FOR EXAMPLE, REPAIRED BY UNAUTHORIZED PERSON OR ENTITY;
  - (c) IS DAMAGED BY ACTS OF GOD, MISUSE, ABUSE, NEGLIGENCE, ACCIDENT, WEAR AND TEAR, UNREASONABLE USE, OR BY OTHER CAUSES UNRELATED TO DEFECTIVE MATERIALS OR WORKMANSHIP;
  - (d) HAS HAD THE SERIAL NUMBER ALTERED, DEFACED, TAMPERED WITH OR REMOVED. IT IS PRESUMED THAT THE PRODUCT IS MODIFIED OR TAMPERED WITH IF THE ORIGINAL WARRANTY SEAL ON THE PRODUCT IS BROKEN OR REMOVED; OR
  - (e) IS USED IN ANY WAY THAT IS IN BREACH OF ANY SYSTEM SOFTWARE LICENSE AGREEMENT.
6. This Warranty is only valid and applicable to official Products which are licensed for sale and purchase in Malaysia only. Parallel imports are excluded from this Warranty. There is no repair service for all parallel imported products.
7. Should the Product requires repair service, customer shall be responsible for transporting the Product to Inter-Asia by hand or by post. Inter-Asia shall not held responsible for any defect if the item is damaged during post/delivery service or by any third party. After the warranty/repair service is completed, customer is responsible for picking it up at the same location. Should customer prefer Inter-Asia to post the Product back to them, there will be a delivery cost imposed.

8. Upon receiving Product for warranty or repair. It will take at least 2 weeks times for processing and repair. Shall there is any replacement of parts which needs special order, customer will be acknowledged on the completion and collection date by Inter-Asia.

9. This Warranty Agreement is valid only in Malaysia. It cannot be exchanged for a Manufacturer's Limited Warranty (Tourist Warranty).

10. The Terms and Conditions for Warranty Service shall be governed by and construed in accordance with the laws of Malaysia.

11. Inter-Asia reserves the right to amend the Terms and Conditions for Warranty Service or related repair services without prior notice.

Inter-Asia Technology Sdn Bhd.  
1st January 2018